

If you are not seeing the latest version of our web site it is likely that you have accessed the site previously, and that the older version is stored in your computer's cache memory. Therefore your browser cache needs to be cleared.

To do so, please follow the steps below:

Clear Browser Cache

Internet Explorer 6:

- Click on the Tools menu and select Internet Options
- In the Internet Options window, click the Delete Files.. button
- Click the checkbox that says "Delete all offline content" and click OK

Internet Explorer 7:

- Click on the Tools menu and select Internet Options
- In the Internet Options window, click the Delete button
- Make sure that the checkbox labeled "Temporary Internet files" is selected
- (the other options are unrelated to this issue)
- Click the Delete button

Internet Explorer 8:

- Click on the Safety menu and select Delete Browsing History
- In the Internet Options window, click the Delete button
- Make sure that the checkboxes labeled "Temporary Internet files" and "Cookies" are selected - (the other options are unrelated to this issue)
- Click the Delete button

Mozilla Firefox 3.0 and below:

- Click on the Tools menu and select Clear Private Data
- Make sure that the checkbox labeled "Cache" is selected - (the other options are unrelated to this issue)
- Click the "Clear Private Data Now" button

Mozilla Firefox 3.5 and above:

- Click on the Tools menu and select Clear Recent History
- Select "Everything" from the "Time range to clear:" drop down menu
- Click the arrow button next to the word "Details"
- Make sure that the checkboxes labeled "Cookies" and "Cache" are selected (the other options are unrelated to this issue)
- Click the Clear Now button

Google Chrome:

- Click on the wrench in the upper-right of the window
- Select Tools, then Clear browsing data
- Make sure that the checkboxes labeled "Empty the cache" and "Delete cookies and other site data" are selected - (the other options are unrelated to this issue)
- Select "Everything" from the "Clear data from this period:" pull down menu.
- Click the "Clear browsing data" button.

Safari (MAC):

- Click on the Safari tab
- Select "Empty Cache"